

Raze Global Markets Ltd.

Cookie Declaration - July 2024

Use of Cookies

In the course of conducting our business operations, we employ a technology known as "cookies." These cookies serve as a tool to monitor and analyse the behavioural patterns of visitors to our website. This practice is part of our routine efforts to enhance the user experience and improve the efficiency of our services. Below, we provide a comprehensive explanation of how cookies function, the specific ways in which we utilize them, and how you can adjust your settings if you choose to disable them. However, it is important to note that disabling cookies may limit your ability to fully utilize all the features and functionalities available on our website.

1. What are Cookies? Cookies are small, often encrypted text files that are placed on your computer, smartphone, or other internet-enabled devices when you access websites. These files are stored by your web browser and serve as a mechanism for websites to remember specific information about your browsing session, your preferences, or your device's interaction with the site. Cookies can facilitate a smoother user experience by enabling websites to retain information across multiple browsing sessions or interactions, thereby reducing the need for users to repeatedly enter the same information.

2. Why are Cookies Essential to Our Websites? Our websites, similar to those of many other organizations, rely on cookies to function optimally. Cookies are an integral part of the web browsing experience, allowing users to navigate seamlessly from one page to another while maintaining the continuity of their interaction with the site. For instance, cookies enable the website to remember your login credentials, your language preferences, and other personalized settings, making your experience more tailored and efficient.

Moreover, cookies allow us to customize the content and layout of our website to better align with the preferences and needs of our visitors. This customization could involve anything from displaying relevant advertisements based on your previous interactions with the site to ensuring that the website loads quickly and efficiently on your device. Without cookies enabled, the website may not perform as intended, and your experience may be compromised as a result.

It is crucial to emphasize that none of the cookies we utilize are designed to collect your personal information. The data gathered by cookies is anonymized and cannot be used to personally identify you. Instead, cookies focus on improving the overall functionality and usability of the website.

3. Types of Cookies The duration for which a cookie remains active on your device is determined by the type of cookie it is. Our websites make use of two primary types of cookies:

- **Session Cookies:** These cookies are temporary and are only active for the duration of your visit to the website. More specifically, session cookies exist only while your web browser is open and are automatically deleted once you close your browser. These cookies play a critical role in ensuring that the website remembers your choices and

preferences as you navigate between pages. For example, if you add items to a shopping cart on an e-commerce site, session cookies help ensure that your selections are retained as you move through the checkout process. This eliminates the need to re-enter information and provides a more cohesive and user-friendly experience.

- **Persistent Cookies:** Unlike session cookies, persistent cookies remain on your device even after you have exited the website. These cookies are designed to recognize you as a returning visitor and to remember certain information about your previous interactions with the site. For instance, if you customize a website's settings or if the site tracks your browsing behaviour for personalized content recommendations, persistent cookies will retain that information for future visits. It is important to note that while persistent cookies can help us recognize you as a unique visitor, they do not contain any information that could be used to personally identify you to others.

4. Raze Markets Use of Cookies. At Raze Markets, we utilize cookies for a variety of purposes, each of which is intended to enhance the security, functionality, and overall user experience of our online platforms:

- **To Protect Our Customers and Prevent Fraudulent Activity:** One of the primary uses of cookies on our website is to ensure the safety and security of our customers' accounts. By using cookies, we can detect and prevent unauthorized access to our online trading platforms and the Management Portal. Cookies allow us to monitor account activity for signs of fraudulent behaviour, thereby providing an additional layer of protection for your personal and financial information. It is important to note that without cookies, you will not be able to access these critical services, as the security measures they enable are essential for safe online interactions.
- **In Our Online Application Forms:** Cookies are also an integral part of our online application process. When you apply for our products or services through our website, cookies help streamline the process by retaining your information as you progress through the application. This reduces the likelihood of errors and ensures that your application is processed smoothly and efficiently. Without cookies, you may encounter difficulties in completing the application process, as certain functionalities may be impaired.
- **In Web Analytics:** To continuously improve our services and better understand how visitors interact with our site, we use web analytics services provided by third-party companies. These services utilize cookies to track various aspects of your visit, such as how you arrived at the site, which pages you viewed, and how long you spent on each page. This data allows us to identify areas of the website that may need improvement and to optimize the overall user experience. The use of cookies in web analytics is critical for gathering accurate and actionable insights that drive our ongoing efforts to enhance our offerings.

5. Analytics Services That Use Cookies. To achieve a deeper understanding of visitor behaviour and to refine our website's functionality, we employ several analytics services that rely on cookies. These services include:

- **Google Analytics:** This widely used analytics service uses cookies to gather data on how visitors interact with our site. Through Google Analytics, we can analyse traffic patterns, user engagement, and other key metrics that inform our decision-making processes. For more information about how Google Analytics uses cookies, we

encourage you to visit the Google privacy site, where detailed explanations are provided.

- **Maxymiser:** Maxymiser is a tool that helps us enhance the way we serve our customers online by optimizing the user experience. The cookies utilized by Maxymiser enable us to recognize and count the number of visitors, track their navigation paths, and identify areas of the site that may require improvement. By analysing this data, we can make informed decisions about how to enhance the usability and effectiveness of our website.
 - **DoubleClick DFA:** This service facilitates visitor analysis and the delivery of user-tailored advertisements in predefined locations on our website. By using cookies, DoubleClick DFA helps us serve relevant ads based on your browsing behaviour, ensuring that the content you see is aligned with your interests.
 - **META Pixel:** Similar to DoubleClick DFA, META Pixel enables us to analyze visitor behavior and deliver personalized advertisements in designated areas of the site. Cookies play a crucial role in this process by tracking your interactions and preferences.
 - **Twitter/X Pixel:** Twitter/X Pixel is another analytics service that allows us to monitor visitor behaviour and serve targeted advertisements. By using cookies, Twitter/X Pixel helps us tailor the content you see to better match your interests and preferences.
6. How to Control and Delete Cookies If you prefer to restrict or block the cookies we use on our website, you have the option to do so through your browser settings. Each web browser offers a 'help' function that provides step-by-step instructions on how to manage your cookie settings. By following these instructions, you can choose to accept or reject cookies based on your preferences.

Additionally, you can visit www.aboutcookies.org, a comprehensive resource that provides detailed information on cookies and how to manage them across various web browsers. This website also offers guidance on how to delete cookies from your computer if you decide to remove them. For those using mobile devices, it is advisable to refer to your handset manual for instructions on controlling cookies in your mobile browser.

7. Cookies in Emails In addition to the cookies we use on our websites, we also employ cookies and similar technologies in certain emails we send to you. These technologies are designed to help us understand how you interact with our emails, including whether you open the email, how long you spend reading it, and whether you click on any links contained within the email. This information allows us to tailor future communications to better meet your needs and preferences.
- **Web Beacons:** Web beacons are tiny, invisible images embedded in emails that provide us with valuable insights into your interaction with the email. For instance, web beacons can tell us whether you opened the email, how often you opened it, and how you interacted with the content. They can also provide information about the email software and web browser you used, the device you accessed the email from, and your IP address. Additionally, web beacons help us ensure that emails are displayed in the most appropriate format for your device, enhancing your overall experience.
 - **Link Tracking:** Our emails often contain hyperlinks, each with a unique tracking tag. When you click on one of these links, the mailing company logs the click, enabling us to track your engagement with the email and

understand which content resonates with you. This data is used to refine and personalize our future communications, ensuring that the information we send is relevant to your interests.

- **Cookies:** During the process of delivering emails, cookies may be set on your device when you download images or click on a link within the email. These cookies help us track your interaction with the email and provide insights into how we can improve our communication strategies.
8. If you prefer not to accept cookies from our emails, you can simply close the email without downloading any images or clicking on any links. Additionally, you can configure your browser settings to restrict or reject cookies. These settings will apply not only to cookies from emails but also to cookies from websites.

It is important to note that in some cases, depending on your email or browser settings, cookies from an email may be automatically accepted. For example, if you have added our email address to your address book or safe senders list, your browser or email client may automatically accept cookies. We recommend checking your email browser or device instructions for more information on managing cookies in these scenarios.