

Raze Global Markets Ltd.

Deposits and Withdrawals Policy

This Deposits and Withdrawals Policy outlines the procedures and conditions that apply to all deposits and withdrawals made to or from your trading account with Raze Markets. The policy ensures that all transactions are processed in a timely, secure, and compliant manner.

Note: All deposits and withdrawals must be made via the Raze Markets **Client Portal**.

Deposits

Deposit Methods

Deposits can be made through the Raze Markets Client Portal using various payment methods, including but not limited to bank transfers, credit/debit cards, and electronic wallets. Please refer to the Deposit section of our website for an up-to-date list of available deposit methods, including any fees, processing times, and limitations.

Trading Purpose Only

All deposited funds must be intended for trading purposes only. The Company does not permit the use of trading accounts as a general banking facility. Deposits made to your trading account should be used for executing trades on financial markets as per your agreement with Raze Markets.

Source of Funds

Deposits should be made from accounts held in the same name as the trading account. We do not accept third-party payments. For any deposit method (e.g., credit card, bank account, electronic wallets), proof of ownership may be requested to confirm that the funding source belongs to the Client. Failure to comply may result in the rejection of the deposit.

Deposit Confirmation

Before funds are credited to a trading account, Raze Markets may require confirmation of ownership for the funding source. For example, Clients depositing via credit/debit card may be required to provide a scan or photo of the card used, with sensitive information redacted (first 6 and last 3 digits visible).

Processing Times and Fees

Deposits are typically processed within 1 to 3 business days, depending on the payment method. However, delays may occur due to intermediary banks, payment systems, or additional verification requirements. Any fees associated with deposits are the responsibility of the Client unless explicitly stated otherwise by Raze Markets. Please note that Raze Markets may cover certain deposit fees, but not fees imposed by banks, intermediary institutions, or other third parties.

Cleared Funds

Only cleared funds will be credited to a Client's trading account. Clients are responsible for ensuring their accounts have sufficient funds to cover any margin requirements or ongoing trades. Raze Markets is not liable for any losses due to delays in deposit processing, including those that lead to forced liquidations.

Deposit Limits

Raze Markets reserves the right to impose minimum and maximum deposit limits based on account type, geographical location, and other factors. Current limits will be specified in the Client Portal. Any updates or changes to deposit limits will be communicated to Clients via the Portal or by other means.

Withdrawals

Withdrawal Methods

Withdrawals can be made from the Raze Markets Client Portal. Funds can only be withdrawn using the same method and to the same account from which the original deposit was made, in compliance with anti-money laundering (AML) and counter-terrorism financing (CTF) regulations.

Withdrawal Requests

All withdrawal requests must be submitted through the Client Portal. Withdrawal requests will be processed within 24 hours. However, depending on the withdrawal method, it may take 1-7 business days for the funds to be received. Clients will be notified if their withdrawal request requires additional verification or documentation.

Source of Withdrawal

To comply with AML/CTF regulations, withdrawals will only be processed back to the original deposit source. Any requests to withdraw to a different account or payment method may be denied unless the Client can provide sufficient documentation and justification.

Processing Times and Fees

Withdrawals via bank transfer or credit/debit card are generally processed within 3 to 5 business days. Raze Markets does not charge withdrawal fees; however, Clients are responsible for any fees charged by their banks, intermediary institutions, or payment processors. For international wire transfers, additional fees may apply, typically around USD 25, depending on the Client's financial institution.

Conditions for Withdrawal

Raze Markets reserves the right to delay or deny a withdrawal request if it believes the withdrawal will cause the trading account to fall below the required margin level or result in a negative balance. In addition, requests may be denied if the account is under investigation or involved in a chargeback inquiry.

Withdrawal Limits

Raze Markets may impose withdrawal limits, depending on the withdrawal method, geographical location, and account status. Clients should review the Withdrawal section of the Client Portal for up-to-date information on any withdrawal limits that apply to their account.

Anti-Money Laundering (AML) and Counter-Terrorism Financing (CTF) Compliance

AML/CTF Policy

Raze Markets is committed to complying with all applicable AML/CTF regulations. To ensure compliance, we may require Clients to provide additional documentation or information, such as the source of funds or proof of identification, before processing any deposit or withdrawal.

Account Ownership Verification

For security and compliance purposes, Raze Markets may request proof of ownership of the Client's funding source at any time. This may include but is not limited to bank statements, credit card scans, or official documentation from financial institutions.

Right to Refuse

Raze Markets reserves the right to refuse any deposit or withdrawal request if it has reasonable grounds to believe that the Client is in violation of AML/CTF laws or other regulatory requirements. Failure to provide the requested documentation may result in the suspension or closure of the Client's trading account.

Third-Party Payments

No Third-Party Payments

Raze Markets strictly prohibits deposits and withdrawals to or from third-party accounts. All funds must be deposited from and withdrawn to accounts registered in the Client's name. In the event that Raze Markets identifies a third-party payment, the Company reserves the right to reverse the payment, cancel transactions, and terminate the Client's account.

Refunds to Source

All withdrawals will be returned to the original source of deposit. For example, if funds were deposited using a credit card, the withdrawal will be processed back to the same credit card. Any request to withdraw to a different account will be subject to additional verification and may be denied.

Handling of Unforeseen Issues

Delays in Processing

While Raze Markets strives to process all deposits and withdrawals promptly, there may be delays beyond our control, including but not limited to issues with payment systems, banks, or intermediary institutions. Raze Markets is not responsible for any losses incurred due to delays in processing, including forced liquidations or missed trading opportunities.

Errors and Reversals

In the event of a payment error or misapplication of funds, Raze Markets reserves the right to reverse the transaction and correct any errors without prior notice. Clients will be notified of any corrections made to their accounts.

Discrepancies and Disputes

Reporting Discrepancies

Clients must immediately report any discrepancies related to deposits or withdrawals by contacting Raze Markets' support team. Failure to report issues within a reasonable time may result in delays in resolving the issue.

Resolution of Disputes

Raze Markets will make every effort to resolve disputes related to deposits or withdrawals in a fair and timely manner. Clients may be required to provide additional documentation or information to support their claims. In cases of unresolved disputes, the Company may involve external regulators or authorities.